The Tech chronicle

What's New



How To Earn Big \$\$\$ Helping Other Business Owners Succeed

Refer Other Business Owners To Us For A FREE Disaster Recovery Audit and Network Health Check. If They Become Clients, We'll Pay You A 30% Commission On Their First Month Of Service With Us, And Send You A \$100.00 Amazon Gift Card, or \$200.00 Service Credit On Your Next Invoice!

Who's A Good Referral For Us?

Anyone in the Construction Services or Trades industry, HVAC, Electrical, Construction, Paving, Landscaping etc...

They must be the owner of the business and have at least 5 or more computers in their office.

July 2019



This monthly publication provided courtesy of Darryl Cresswell, President of MYDWARE IT Solutions Inc.

Our Mission: To build a community of successful-minded entrepreneurs that inspires excellence, encourages collaboration and expands the capacity of all members to achieve great things.



Top Ways To Protect Your Business From The #1 Security Threat You Face

Today, cybercrime is more than a potential threat facing your business. It's an unavoidable force of nature.

"It's just like preparing for hurricanes, earthquakes or any type of natural or manmade disaster that could create business continuity issues," says Theresa Payton, the Fortalice Solutions CEO and former White House CIO, in an interview with Cybercrime Magazine. "[It's the] same thing with a digital cyber-event." For many of us, it's easy to imagine these kinds of things happening to "the other guy" and not us. The problem is that cybercriminals go after everyone. They cast a wide net because that gets results.

In fact, according to Roger A. Grimes, 11year principal security architect for Microsoft and cyber security columnist and speaker, "Eventually every company is hacked." After decades consulting for many businesses, he's come to the conclusion that "every company is completely and utterly owned by a nefarious hacker or easily could be."

Owners of small and mid-size businesses might imagine that – lucky us! – we don't have enough cash to justify some faceless hacker's effort. We'd be wrong. The reality is around half of cyber-attacks go after small businesses. These don't really get reported by the media. They're not as flashy as a cyber-attack against a big bank or retailer. But it's the attacks against small businesses that do the most damage. One 2016 study found that 60% of small businesses hit with a cyber-attack closed within six months.

Thankfully, it's not all bad news. While some business owners have no clue what cyber security they have in place, others are looking for ways to shore up their

Continued on pg.2

Tech Chronicle July 2019

Continued from pg.1



businesses. There are steps you can take to keep the bad guys out. keep a close eye on them.

Two of the best ways to do that are to simply keep all your software up-to-date and keep your team educated about the threats. As Grimes puts it, "The two most likely reasons you will get exploited are due to unpatched software or a social engineering event where someone is tricked into installing something they shouldn't ... It would be a stretch to claim every other exploit type in the world, added together, would account for 1% of the risk."

How can you keep your software up-to-date? You can actually automate a lot of it. There are several easy-to-use tools built just for this. Many of them also let you manage your software across your entire network from one set location. Say goodbye to jumping around and coordinating updates. Even better, there are many platforms capable of updating themselves. You just want to

"60% of small businesses hit with a cyber-attack closed within six months."

More than that, it's always a good idea to put strong company policies in place. You want to be clear about your security and help inform employees about the dangers posed by malicious files and e-mails, among other things. Take time to educate them on the threats that are out there. And keep the education ongoing, because the threats are ongoing. The bad guys are always looking for new ways to break in.

And don't forget about accountability. Keep the conversation going and talk to your employees about what they know about cyber security. Some businesses go so far as including cyber security training in their onboarding. Education is everything.

Finally, you MUST partner with a highly trained, security-focused managed service provider or other IT organization dedicated to keeping you protected from these constant threats. Some businesses try to do it on their own only to realize they don't have the resources. Others think they need an entire in-house IT team to handle all of these threats.

But the fact is, by outsourcing the work, you save money while keeping out the bad guys optimizing key parts of your network and software. It's a win/win. It's all about being proactive. When you have a group of experts working every day behind the scenes, cyber security stays top of mind in your organization, whether you're thinking about it or not. Really, it's one less thing you have to stress about.

FREE Report: The 7 Most Critical IT Security Protections Every Business Must Have In Place Now To Protect Themselves From Cybercrime, Data Breaches And Hacker Attacks



Eighty-two thousand NEW malware threats are being released every day, and businesses (and their bank accounts) are the #1 target. To make matters worse, a data breach exposing client or patient information can quickly escalate into serious damage to reputation, fines, civil lawsuits and costly litigation. If you want to have any hope of avoiding a cyber-attack, you MUST read this report and act on the information we're providing.

Claim your FREE copy today at https://mydware.com/protect/7-critical-it-security-protection

Get More Free Tips, Tools and Services At Our Website: https://mydware.com
GTA: 905-731-9687 Simcoe: 705-881-1844 Toronto: 416-907-8018

Tech Chronicle July 2019

Our Services



Managed Services—We'll manage all of your IT services for a flat rate fee.

Network Monitoring—Ensure your core network devices are running smoothly. When trouble arises, we'll know about it, and proactively work to resolve the problem.

Hosted PBX & Fax—In addition to the plethora of FREE features we include, our clients, on average, can save up to 40% using our VoIP and Fax Services.

High-Speed Internet—Let us connect your business using Wifi, Cable, DSL/Fibe or any combination of these.

Hardware Procurement—We're vendor agnostic right across the board. We provide servers, switches, desktops PCs, and/or laptops that are the right fit for your specific project.

Vendor Management—Your business uses industry specific software and hardware that you need to work in tandem with your IT. When things go wrong, and issues arise, we'll work with your vendors on your behalf to correct the issues so you can focus on running your business.

Data Backup & Recovery—Your company's data is the most important aspect of your IT. Computer and Server hardware can fail, data can be corrupted, lost, stolen and even targeted by cybercriminials. Prevent the unexpected from ruining your company.

Network & Cybersecurity—It's a fact, over 80% of data breaches and cybersecurity events will be triggered unintentionally, or inadvertently by employees in your company. An educated, well-informed workforce is your best line of defense. We provide security awareness training for your entire staff.

Network Design & Cabling —Arguably, one of the most important parts of your company's IT, next to your data, is your network. In fact, it's the backbone that runs everything you use. Using business grade equipment we design, cable and build SOLID networks that you can RELY on.

Webhosting & Email—True business grade website & email hosting. We NEVER over sell our servers to maximize profit. We focus on quality instead of quantity. Your business needs stable and reliable webhosting and email services and we totally get that!

Learn Like A Leader



Disraeli once said that all other things being equal, the person who succeeds will be the person with the best information. For leaders, learning isn't an academic pursuit. Leaders don't just learn to know more; they learn to be more. Learning is a critical means to this important end and how they find the ideas that fuel their ongoing improvement. Here's how the best leaders do it.

- **1.They make investigation and inquiry a way of life.** In their classic book *Leaders: Strategies For Taking Charge,* Warren Bennis and Burt Nanus famously said that leaders are readers. My friend Bill Byrne was on the cover of *Fortune* magazine as one of America's 1% wealthiest entrepreneurs. He credits much of his success to his 15/15 program: he read 15 hours a week for 15 years.
- 2. They ask more and better questions of more and different people. The best leaders emulate the ancient city of Alexandria, where no ship was allowed to enter the port without surrendering its books to be copied. They query everyone who passes into their lives, hoping to add material to their learning arsenal.
- **3.** They think for themselves. Just because the best ask lots of questions doesn't mean they accept what they learn at face value. Learn to consider what you learn with a healthy dose of skepticism.
- **4.** They choose critical thinking over the convenience of conjecture. An important characteristic of the best is that they are the people who seek the truth. They want to act on

- factual information rather than speculation and conjecture. They ask, "How do I know this is true? Who says? How does it affect me?"
- **5.** They learn in future tense. Study for the future, not the past. Develop your learning agenda on what you will need to know to be successful, not what you used to need.
- 6. They learn the most important stuff the fastest. When an area of knowledge becomes important, a modern expert is able to recognize the importance of that knowledge and glean what's most important from it as fast as possible.
- 7. They design their own continuing education program. Unlike most people, the best design their own curriculum on an ongoing basis.
- 8. They listen to their intuition. Intuition is a great bunk detector. As Robert Bernstein, former chairman of Random House Publishing, says, "In an age of information, only intuition can protect you from the most dangerous individual of all: the articulate incompetent."



Mark Sanborn, CSP, CPAE, is the president of Sanborn & Associates, Inc., an "idea studio" that seeks to motivate and develop leaders in and outside of business. He's the best-selling author of books like Fred Factor and The Potential Principle and a noted expert on leadership, team building, customer service and company change. He holds the Certified Speaking Professional designation from the National Speakers Association and is a member of the Speaker Hall of Fame. Check out any of his excellent books, his video series, "Team Building: How to Motivate and Manage People," or his website, marksanborn.com, to learn more.

Get More Free Tips, Tools and Services At Our Website: https://mydware.com
GTA: 905-731-9687 Simcoe: 705-881-1844 Toronto: 416-907-8018

Tech Chronicle July 2019

Beware! 60% Of Businesses Lose Their Data Through These Breaches

When you're thinking about cyber security, you're usually thinking about your PCs, servers and precious data. But what if your printer is a vulnerability?

Well, it is, according to the Global Print Security Report, stating that 60% of businesses suffered a print-related data breach within the last year. While these breaches may not cost too much, they can still pose quite a problem. Printers are vulnerable not only to all the threats associated with IoT devices but also to those linked to hard-copy output. It's vital that we find ways to secure our print infrastructure for the long haul as we move forward. SmallBizTrends.com, 2/24/2019

Google Tricks To Make Your massive El Capitan alone and Life Easier with no ropes is foolhardy or

The Google search bar is even more useful than most people realize. You can use it as a timer or stopwatch by entering "set timer for X" for instance. If you type "sunrise in X" or "sunset in X," you can pinpoint the exact moment the sun will rise or set in a given location. You can quickly convert between currencies, or use it as a powerful calculator. Type "etymology + word" to discover its origin, or enter "query + filetype:extension" to search for results of a specific file type. Then there are the Easter eggs. Type "do a barrel roll" to see what happens, or "fun facts" or "I'm feeling curious" to learn something new.

Leadership Lessons Learned From The First Free Solo Climb Of El Capitan

Whether you think Alex Honnold's attempt to scale the

with no ropes is foolhardy or transcendent, we all can learn a thing from his incredible feat. Honnold knew that to cement his legacy, he'd have to top the less intense (but still insane to any normal person) "free solo" successes of his past. So he prepared for two full years to complete the 3,000-foot ascent. As leaders, we should all identify with this – what will we leave behind when we're gone?

We can also learn from his thorough preparation. We need to think beyond "What will it look like to achieve our vision?" We need to think, "What does it mean for us to have a perfect run today?" Take the guesswork out of the equation as much as possible.

Once Honnold had his ideal outcome in mind, he practised, climbing El Cap over and over and over again. In addition to full routes, he'd drill challenging sections repeatedly until it felt impossible to make an error. For most leaders, making a mistake won't lead to death. But keeping this "deep practice" mentality in mind is essential for doing something truly great. None of us are going to have a Nat Geo documentary made about us, but we certainly can leave our mark on the world before we go. *Inc.com*, 3/26/2019



Get More Free Tips, Tools and Services At Our Website: https://mydware.com
GTA: 905-731-9687 Simcoe: 705-881-1844 Toronto: 416-907-8018